

Informationen für Neukunde



Dear Sir or Madam, Dear parents and children,

We would like to welcome the children to the Käthe Kollwitz School in Nauen. In order to provide you with good and balanced food, we ask you to register online for the food supply.

Registration in the online ordering system in only 7 steps

- 1. on the internet please go directly to our website: "<u>www.trend-essen.de</u>".
- 2. call or scan the QR code above
- **3.** then click on the tab new customers
- 4. the registration mask will open:
- 5. press "Register"
- 6. Enter the registration code listed

Registration code: VXPW0B96

7. complete data

After you have filled in the registration form and clicked on Register, you will receive an e-mail in a few minutes, which you confirm in your e-mail account. With the confirmation, you will receive another email that your account has been confirmed. You can log in now, at the https://trendservice.mbs5.de with your customer number and password. Under the FAQs you can find the instructions to store this as an APP variant on your smartphone.

This is how you place your orders or make your cancellations:

Basic requirement: you have filled out a registration for meal supply on the Internet and are thus TREND Service - customer with a valid customer account.

- 1. you come on our **Internet page www.trend-essen.de**, over the tab "order" to the registration mask. There you enter your customer number and the password you created during registration.
- 2. In your customer account you can order food for your child. Please order by the end of the month at the latest for the entire following month (e.g. on October 31st for the entire month of November).
- **3.** you have the possibility to change or cancel the meal independently **in the system one day before until 16:00 o'clock**. In the case of short-notice bookings/cancellations, e.g. due to illness, you can contact us using the above-mentioned media. We take then that meal for you from the order on the same day until 8:00 o'clock out.

AB.:	0 38 76 / 30 12 12 (Anrufbeantworter – bitte besprechen)
Tel.:	03876 30 26 671
Fax.:	0 38 76 / 30 14 43



Zertifiziert nach der Deutschen Gesellschaft für Ernährung



Internet-Bestellsystem		
Anmelden 🎎	eichern?	
Registrieren		

E.-mail: <u>info@trend-essen.de</u>

Prices

Billing:

- 1. The billing always takes place on the 1st of the month for the complete following month. This means, for example, that on August 01, 2023, the entire month of August will be billed in advance. Unused or reordered days will be billed in the following month and are visible in your customer account.
- **2.** support: If you are entitled to education and participation (BuT), the district or the job center will settle this matter directly with us.

Company presentation



With kind regards from the hanseatic city of Perleberg

Your Trend Service Team